



**Community
Benefit Report
and
Implementation
Plan**

October 2024


Table of Contents

Community Benefit Report

Page 3	Introduction
Page 4	CHNA Report
Page 5	Definition of Community
Page 6	Demographics
Page 7 - 8	CHNA Methodology
Page 9	Community Involvement and Outreach
Page 10 - 12	Data Collection and Analysis
Page 13	CHNA Categories and Themes
Page 14	Prioritization of CHNA Themes

Implementation Plan

Page 15	Introduction
Page 16	CHNA Themes and Alignment with SJH Strategic Plan
Page 17 - 18	Existing Facilities and Community Resources
Page 19	Theme Prioritization
Page 20 - 26	Addressing Primary Health Needs
Page 27	Conclusion



Introduction

Teton County Hospital District, dba St. John's Health (SJH), presents its 2024 Community Benefit Report and Implementation Plan (IP) developed in concert with the 2024 Community Health Needs Assessment (CHNA) published in June 2024, and the forthcoming Community Health Implementation Plan (CHIP), to be published in early 2025.

As in 2015, 2018, and 2021, SJH partnered with the Teton County Health Department (TCHD) for the completion of the 2024 CHNA. This partnership has served as the catalyst for the much larger community collaboration, "Healthy Teton County" (HTC). VoicesJH joined HTC for the 2024 CHNA and CHIP iteration. HTC is a community coalition focused on assessing and improving the health of Teton County residents through evidence-based strategies and collaborative problem solving.

The HTC vision, developed in 2015 by the Teton County community, is: "A vibrant Greater Teton community where opportunities for excellent health are available to all."

This document provides an overview of the primary health issues in Teton County, Wyoming – derived from the Healthy Teton County (HTC) initiative. All previous CHNA reports utilized the original MAPP framework, which focused on community health data, a community health survey, and a key steering committee meeting. To complete the 2024 CHNA report, HTC followed MAPP 2.0, the updated version of the framework. Detailed methodology will be described in the respective sections of this report.

The findings from the 2024 CHNA indicate that while Teton County is very healthy in certain categories, there is still work to be done in other areas.

After examining qualitative and quantitative data, eight key themes were identified.

CHNA Report

The full 2024 CHNA meets all the IRS requirements including: input from persons who represent broad interests of the community, identification of significant community health needs, prioritization of community health needs, and identification of specific measures and resources to address health needs. The full CHNA report can be viewed on the [SJH website](#), [HTC website](#), and by scanning the QR codes below.

This report outlines the results from the 2024 CHNA and includes SJH's Community Benefit Report and Implementation Plan (IP), which describes a set of organizational strategies to address the prioritized community health issues. SJH's IP was developed by the SJH Wellness Department in consultation with key SJH staff and created in tandem with the forthcoming HTC Community Health Implementation Plan (CHIP).

The SJH IP describes specific organizational actions, while the HTC CHIP approaches the issues from a broader community-based perspective.



www.stjohns.health

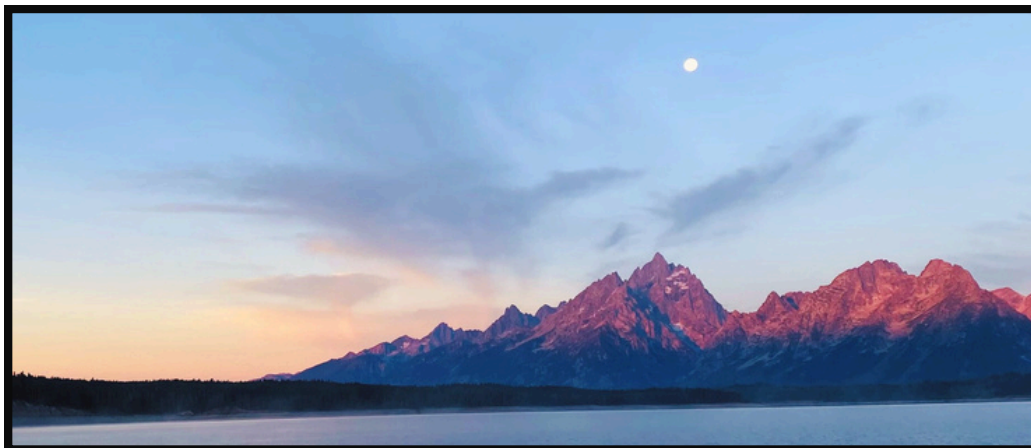


www.healthytetoncounty.org

Definition of the Community

For the purposes of this report, the community served by SJH has been defined as Teton County, Wyoming for the following reasons:

- St. John’s Hospital became a Wyoming Hospital Tax District in the election of November 1975.
- Teton County Hospital District, dba St. John’s Health, was created to ensure local healthcare for county residents would be available.
- The Hospital District shares the same geographic boundaries as the county of Teton, Wyoming.
- SJH receives Teton County property tax revenues to provide care for individuals who are unable to afford their medical bills (\$12,508,544 in FY2024).
- SJH has a public election of Trustees, all of whom must be residents of Teton County.
- The data collected throughout the 2024 CHNA was focused on the population of Teton County.
- It should also be noted that due to its rural location, SJH has an extensive secondary service area including neighboring counties in Idaho and Wyoming. Furthermore, due to its prominence as an international tourism destination, SJH regularly provides medical care to patients from around the world who fall ill while visiting Jackson. Nevertheless, SJH’s primary community remains Teton County, Wyoming.



Demographics

Demographics

for Teton County, WY

Population	23,287
% Below 5 years of age	4.6%
% Below 18 years of age	17.1%
% 65 and older	17.6%
% Female	47.6%
% Non-Hispanic Black	0.8%
% American Indian and Alaskan Native	1.1%
% Asian	1.9%
% Native Hawaiian/Other Pacific Islander	0.2%
% Hispanic or Latine	15.8%
% Non-Hispanic white	79.9%

Source: [census.gov](https://www.census.gov)

2022 American Community Survey 5-Year Estimates
2020 Decennial Census

CHNA Methodology

MAPP 2.0, the framework used for the 2024 CHNA, is streamlined from six to three phases, and from four to three assessment tools. MAPP 2.0 enables communities to identify health priorities, develop effective strategies, and mobilize partnerships to improve community health outcomes, empowering communities to create sustainable and equitable solutions for the well-being of their populations.

The framework includes three main assessments:

- **Community Partner Assessment (CPA)**
- **Community Status Assessment (CSA)**
- **Community Context Assessment (CCA)**

Following these assessments, the data was triangulated, and eight themes were identified and prioritized.



CHNA Methodology

The MAPP 2.0 framework places a strong emphasis on collaboration, and as a result SJH worked closely with a variety of community partners to collect, assess, and interpret health data. Key partners were experts in public health, underserved populations, health policy, and healthcare.

A core committee comprised of representatives from SJH, TCHD, and VoicesJH provided oversight and completed required tasks for each phase of the MAPP process. A steering committee, made up of community members representing the healthcare, social services, government, public safety, cultural, and recreation sectors, served as the approving body throughout the project.

Healthy Teton County 2024 Partners:



Community Involvement and Outreach

Outreach to the general community was conducted during each phase of the MAPP process. **Community surveys in English and Spanish were distributed in the following ways:**

- Promotion of the survey online through social media channels and local media outlets
- Distribution of surveys to community social services and nonprofit partners
- Use of TCHD's community health outreach workers to collect survey responses at large community events
- Partnership with large employers for survey distribution to employees
- Collection of surveys from SJH patients during the appointment intake process

Members of underserved populations participated in the steering committee and focus groups and were represented on assessment committees by community leaders who work with the identified populations.

**Target
response rate:
1,500**

**Total surveys
completed:
1,777**

Data Collection and Analysis

CPA

The Community Partner Assessment (CPA) invited valued partners and organizations to look critically at their individual systems, processes, and capabilities, as well as their collective capacity as a local public health system to address health inequities.

CSA

The Community Status Assessment (CSA) provided quantitative data from a variety of sources on county, state, and national levels, including Healthy People 2030 goals. This data provided a snapshot of Teton County's key health, socioeconomic, environmental, and quality-of-life outcomes. This data also helped highlight populations that are experiencing inequities in these areas and identified the systems that influence these outcomes.

CCA

The Community Context Assessment (CCA) is a qualitative tool that explores the strengths, assets, lived experiences, and forces of change in Teton County. Three collection methods were conducted by HTC:

1. Community Health Survey

This survey focused on residents' perceptions of the health and quality of life in Teton County.

2. Focus Groups

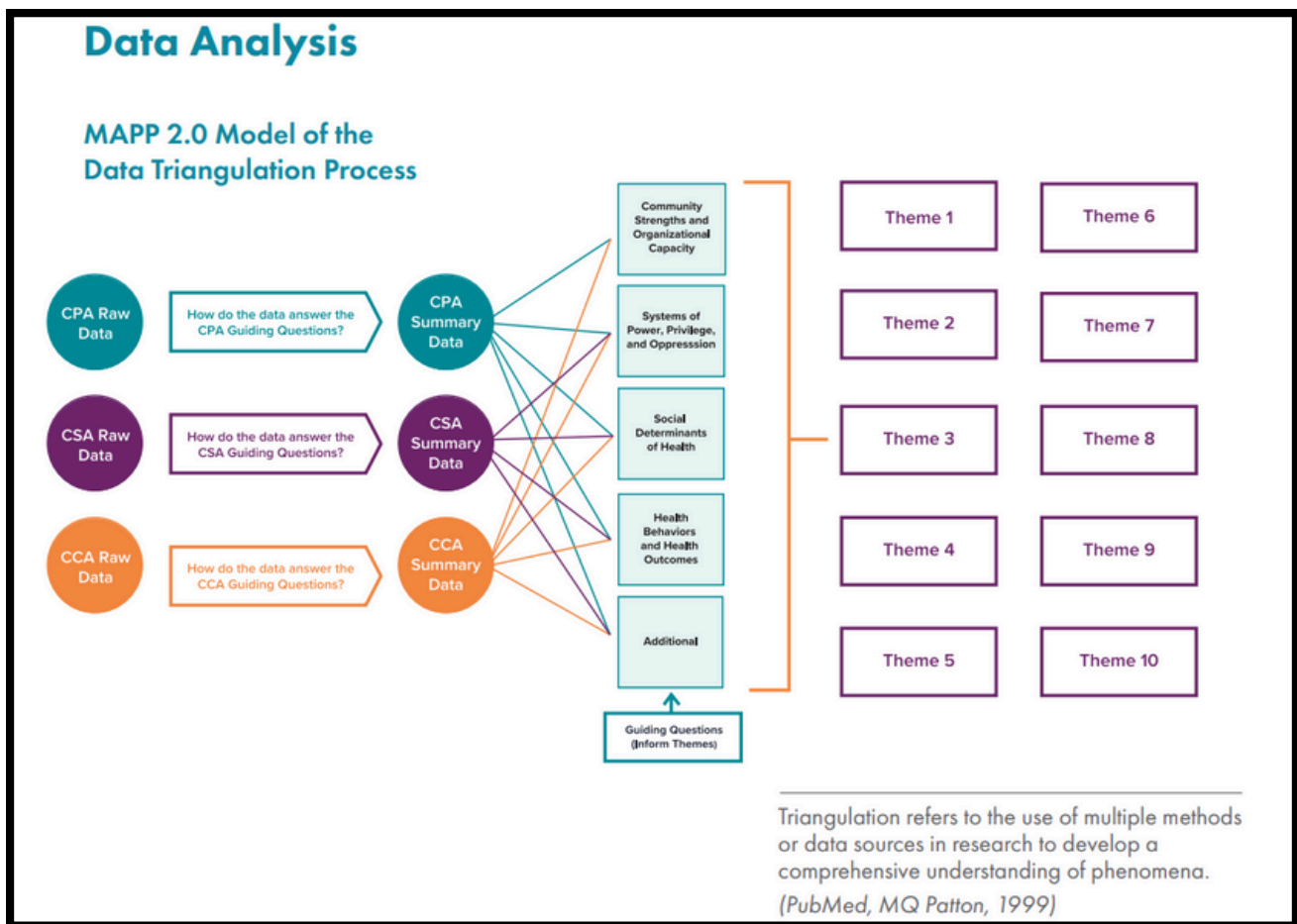
HTC members conducted focus groups with high school students and seniors ages 60+ to gather information on what affects their health and what the greatest health risks are in our community. Focus groups were also asked about the events, factors, and trends that impact our community.

3. The Forces of Change Assessment

Community members were asked to identify events, factors, and trends that have impacted our community.

Data Collection and Analysis

HTC used a data-triangulation process to organize the CPA, CSA, and CCA data. To learn more about the data analysis and umbrella categories, [see page 11 of the CHNA report](#).



Data Collection and Analysis

The themes included in this report summarize the key findings from HTC's 2023 data collection and analysis. The HTC core committee selected indicators for analysis by first reviewing the updated data measures used in the 2021 CHNA. In addition, the committee reviewed updated data for each of the 2021 health issues along with emerging indicators that were identified or never reported on in the previous data updates.

Indicators that met at least one of the following criteria were selected for inclusion in this report:

- Teton County did not perform as well as the Healthy People 2030 goal
- Teton County did not perform as well as the state of Wyoming
- An issue was identified as a top issue in the 2023 Community Health Survey
- An issue was previously identified as an area of concern/focus

CHNA Categories and Themes

	Health Behaviors and Health Outcomes
	Cancer
	Mental Health
	Substance Use and Misuse: Adult and Youth
	Violence, Abuse, and Neglect
	Social Determinants of Health
	Access to Healthcare
	Safe and Affordable Housing
	Systems of Power, Privilege, and Oppression
	Good Jobs and Healthy Economy
	Community Strengths and Organizational Capacity
	Positive Indicators

Prioritization of CHNA Themes

Once eight themes were identified using the criteria listed above, the Core Committee turned to community members for data review and prioritization. Findings were presented to the Steering Committee at a meeting on September 17, 2024. Following the data review, attendees prioritized the themes with a weighted voting system.

Attendees were prompted to consider four primary criteria:

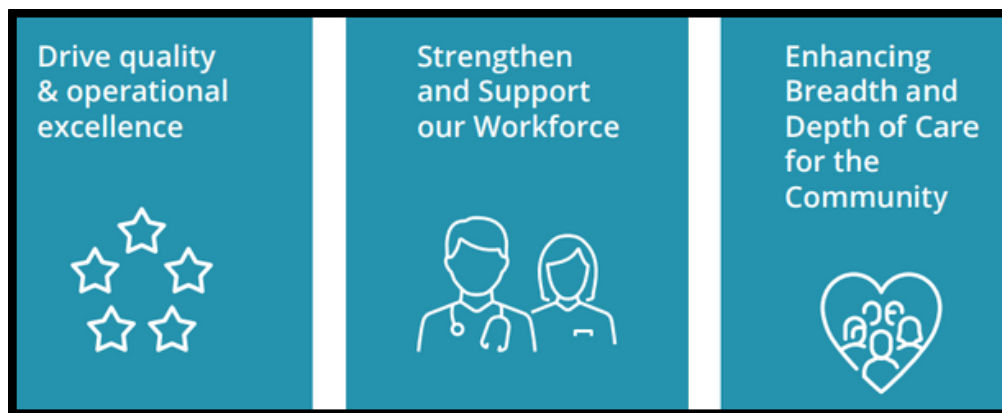
1. Availability and feasibility of solutions and strategies to address the issue
2. Opportunities to apply upstream strategies to address the issue
3. Availability of resources (time, funding, staffing, equipment) to address the issue
4. Exacerbation of the issue if it is not addressed

The top prioritized health themes for Teton County were:

1. Mental Health (tie)
1. Safe and Affordable Housing (tie)
3. Access to Healthcare
4. Substance Use and Misuse
5. Good Jobs and Healthy Economy
6. Violence, Abuse, and Neglect
7. Cancer

SJH Implementation Plan: Introduction

The 2024 SJH Implementation Plan (IP) describes how SJH will address the community's identified themes through programs and resources. While the HTC CHIP addresses each of the prioritized themes, the SJH IP focuses upon the action areas that fit most clearly under SJH's 2024 Strategic Plan pillars:



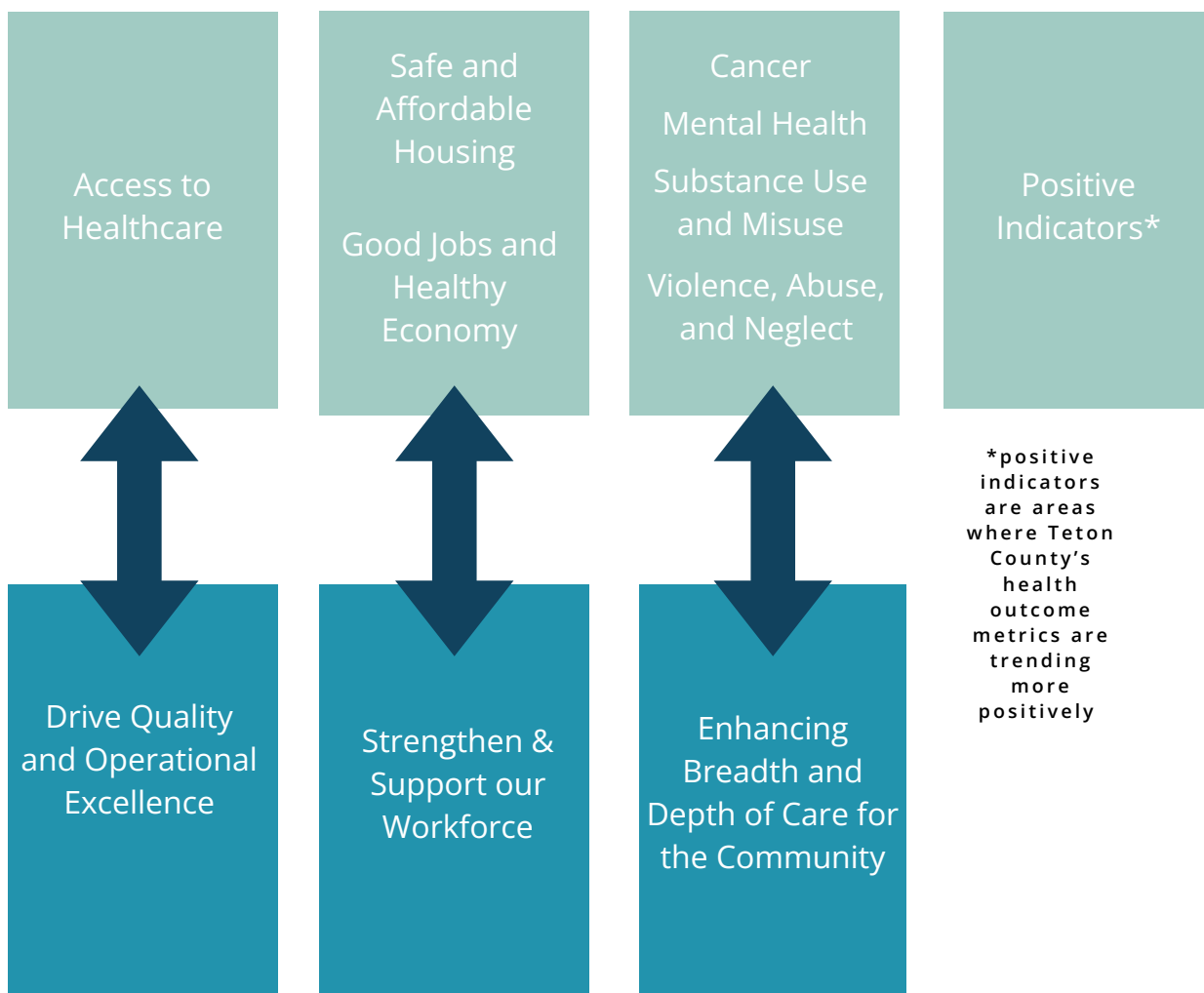
SJH will also continue to improve and expand services related to the other prioritized themes by working internally and collaborating with community partners and initiatives dedicated to addressing those needs. While SJH may be able to address clinical issues as an independent organization, making progress on other indicators requires a more collaborative community approach.

As required by the IRS, the Implementation Plan includes the following information:

- Existing facilities and community resources
- Description of how SJH plans to address primary health needs identified by the 2024 CHNA
- Identification of programs and resources intended to address the indicators
- Description of planned collaborations with other entities
- Evaluation strategies to assess impact

CHNA Themes and Alignment with SJH Strategic Plan

CHNA Themes



SJH Strategic Plan Pillars

Existing Facilities and Community Resources

Due to the rural location of Teton County, most facilities and resources are concentrated in or around the town of Jackson. SJH is Teton County's only hospital and provides the community with 48 acute - care beds, a 24/7 emergency room, comprehensive inpatient and outpatient services, physician clinics, a residential senior living center, wellness programs, an inpatient rehabilitation facility, and more. It is unusual for counties of similar size to maintain such a robust spectrum of health services; Teton County is unique in this respect.

The resources listed below are an overview of the health, social service, and non-profit services available in the community.

Coordination of Services & Community Awareness

Community Groups:

- Teton County Systems of Care
- Human Services Planning Council
- Teton County Systems of Education
- Teton Behavioral Health Alliance
- Community Prevention Coalition of Teton County
- Food Access Collaborators
- Unhoused Task Force
- Greater Teton Interpreter Community
- Housing Solutions Initiative
- Immigrant Hope

Behavioral Health:

- AL-ANON & Alcoholics Anonymous
- Uplift

Health & Human Service Providers

- CLIMB Wyoming
- Children's Learning Center
- Community Entry Services
- Community Safety Network
- Department of Family Services
- Habitat for Humanity
- Mental Health & Recovery Services of Jackson Hole
- Women, Infants, and Children Program
- Wyoming Department of Workforce Services
- One 22
- Hole Food Rescue
- Good Samaritan Mission
- Teton County Victim Services
- Senior Center of Jackson Hole
- Teton County Health Department
- Court Treatment Program
- Teton Literacy Center
- Teton Youth and Family Services
- Compass Women's Care
- + over 100 healthcare and mental health providers

Existing Facilities and Community Resources

Urgent/Primary Care Health Centers

- SJH Urgent Care (3)
- SJH Family Medicine
- SJH Internal Medicine (2)
- Teton County Health Department
- Teton Free Clinic
- Meno Clinic
- Jackson Whole Family Health
- Dr. Bruce Hayes, MD
- Paintbrush Pediatrics
- Theresa Lerch Family Practice
- Lori Bowdler, NP

Physicians

- 19 primary care providers
- 90 physicians representing 27 medical specialties (more information at www.stjohns.health).

Additional information about community health resources can be found by visiting the [Network of Care](#) online resource or by scanning the QR code below:



Theme Prioritization

1	Mental Health (tie) Safe and Affordable Housing (tie)
3	Access to Healthcare
4	Substance Use and Misuse
5	Good Jobs and Healthy Economy
6	Violence, Abuse, and Neglect
7	Cancer



Theme 1: Mental Health

St. John's Health (SJH) will continue to provide direct services to those requiring mental health support while also working collaboratively with community partners who directly address the mental health needs of our community. Through an ongoing partnership with Mental Health and Recovery Services, SJH will continue to provide mental health services for patients in the Emergency Department and inpatient care for Title 25 patients. SJH is also a partner in the Teton Behavioral Health Alliance and the Community Prevention Coalition of Teton County. In spring of 2024, the second-ever behavioral health needs assessment was completed, including the launch of a Behavioral Health dashboard.

Providers - Dr. Westfall, SJH Child and Adolescent Psychiatrist hired in 2020, sees an average of 3,100 patients a year. Hiring an adult psychiatrist to the team was added to the 2024 Strategic Plan, and SJH has started recruiting and hiring efforts. Since 2021, SJH has expanded its team with four new behavioral health providers, integrating therapists into Urgent Care, Family Medicine, and Internal Medicine clinics. Between 2018 and 2020, SJH recorded 667 behavioral health visits and 156 warm hand-offs facilitated by primary care providers. From 2021 to 2024, these numbers surged to 5,401 visits and 220 warm hand-offs. SJH provides additional counseling support through the Geriatric Connections Program.

Community Outreach - In 2023, a suicidologist physician was brought to Jackson by the community mental health partners and trained SJH healthcare professionals amongst other community members.

Funding - St. John's Health Foundation (SJHF) will continue to provide funding for mental health initiatives. For example, there is currently a fund for SJH staff to see any licensed therapist in town with no out-of-pocket cost. This initiative began in 2020 and in 2024 supported 80 SJH staff members. SJHF also funds the Oncology Department's Survivorship program, which provides mental health services to patients and their families. Additionally, anyone who has had a baby at SJH can access six mental health sessions with a recently-added SJH Postpartum International Support-trained therapist, at no cost to the patient.

Evaluation Strategies:

In FY2025, SJH plans to stay engaged with the Community Health Needs Assessment and the Behavioral Health Needs Assessment completed by the Teton Behavioral Health Alliance and be a partner in the implementation of recommendations. SJH has successfully completed year two of the SJH postpartum program, benefiting over 70 new moms and dads annually. SJH has also completed the Health Resources and Services Administration (HRSA) grant, which supported and enhanced tele-mental health in the outpatient and psychiatry clinics at SJH over the last four years. SJH is committed to enhancing the behavioral health services lines using the SJH strategic plan as the guide. SJHF continues to offer unlimited mental health support to staff, which is evaluated annually.



Theme 1: Safe and Affordable Housing

SJH understands that access to safe and affordable housing is strongly interwoven with an individual's mental health. SJH acknowledges that housing is a community issue and will require solutions that are developed in partnership with other non-profits, private businesses, and town and county government. The St. John's Health Foundation (SJHF) is committed to supporting all facets of the SJH strategic plan, as well, with one of the pillars being "Strengthening the Workforce". Housing is a critical component of this pillar. In addition, as one of the largest employers and a provider of critical community health services, SJH is actively creating more housing opportunities for its staff. Currently, SJH has 130 units available to staff.

King & Karns Apartment - The King and Karns project offers 15 units and will open Fall 2024. In addition to SJH funds, SJHF has contributed \$1M to this project.

The Hitching Post - SJH has engaged a developer partner and hired an architect to begin working on a schematic design system for the Hitching Post Lodge. Once completed, the Hitching Post will have approximately 65-75 apartments for employees, consisting of 1, 2, and 3 bedrooms. These apartments will have a trauma-informed design, and the project's architects met with staff to discuss housing needs. Livability is being considered on many fronts, including storage areas, green spaces, and pet-friendly accommodations. SJHF has committed to raising up to \$15M in support of this initiative, which also received support from the Specific Purpose Excise Tax (SPET).

Evaluation Strategies:

Community partners directly engaging in this work, along with SJH, will conduct the evaluation of initiatives to address housing in Teton County. SJH will continue to track the number of:

- Housing applications received
- Employees housed through SJH
- Travel nurses housed through SJH

SJH also tracks how many employees cite housing issues as their reason for resignation. The long-term goal is to have a financially sustainable way to continue to increase employee housing opportunities.



Theme 3: Access to Healthcare

SJH addresses community members' access to healthcare with several approaches: financial assistance, increased number of providers and clinics, Federal Insurance Marketplace program assistance, and an improvement in scheduling systems.

Financial Assistance - The St. John's Health Foundation (SJHF) offers patient support grants of up to \$3,000 annually for those who qualify. This includes funding for mental health services. These patient support grants remove financial barriers for patients seeking health care within the SJH system. Some of the most frequently accessed health services include preventative health screenings, cardiology support, prenatal access, mental health support, cancer treatments, lab work, and more. Both English and Spanish language applications are offered. The total amount granted in FY2024 was \$717,882.

In FY2022-2024, SJH provided over \$24M in uncompensated care and over \$8M in charity care, \$1,341,000 of which provided free services to the community through the Teton Free Clinic, a separate community non-profit that serves the uninsured. Services provided include primary labs and imaging. SJH also provides free resources and screenings at the annual Healthy Living Fest, a community health fair. Bilingual volunteers help direct visitors at the fair and translate services.

Providers/Clinics - In 2021, SJH opened the region's first memory care unit and inpatient rehabilitation facility. Additionally, SJH has added the following specialists: first full-time pulmonologist and oncologist, internal medicine specialist, OBGYN, orthopedic traumatologist, two family medicine providers specializing in women's health, and two gastroenterology providers. SJH has also expanded its clinics. Hours of operation increased at the Village Clinic to seven days/week, and Urgent Care increased its weekend hours. Family Medicine will increase its hours, and a wound care clinic is scheduled to open Fall 2024. SJH developed a Facilities Master Plan; construction will begin fall of 2024. This will provide a major expansion of oncology services including radiology, cardiopulmonary, and surgical services.

CMS-CDO - SJH is a Centers for Medicare & Medicaid Services Certified Application Counselor Designated Organization (CMS-CDO) and has a certified application counselor (CAC) on staff ensuring the continuation of assistance for community members with the Federal Insurance Marketplace. In addition, a financial navigator has been added to the Oncology Department.

Scheduling Systems - SJH hired Stephanie Kladianos, Business Development & Process Improvement Manager, who oversees new patient navigation. Previously, SJH used an answering service to pick up phone calls when on-site clinic staff were unavailable. That service has been replaced with a new vendor that provides patient assistance and appointment scheduling at times when the on-site staff is busy assisting other patients. SJH is also in the process of enhancing access and experience by implementing systems such as Phreesia, a pre-registration tool that patients can use prior to their appointment.

Evaluation Strategies:

SJH will continue to increase access to healthcare by expanding its providers and technology. An oncology psychologist is being added, and SJH is actively recruiting an adult psychiatrist. Additionally, Genesis, a new phone system, will be implemented in 2025. Through Genesis, patients will receive quicker responses and be better escorted through the system. SJH is tracking effectiveness by monitoring metrics such as:

- visit count
- third next available
- clinic wait times



Theme 4: Substance Use and Misuse

SJH will continue to provide direct services to patients requiring detoxification care while also working collaboratively with community partners who directly address alcohol use in our community. SJH case managers help to identify patients' needs and assist with referrals to inpatient treatment centers. Additionally, SJH collaborates with community partners who directly address alcohol use in our community.

Services and Resources - SJH case managers make recommendations and provide resources to patients seeking outpatient treatment within the community from entities such as Mental Health and Recovery Services of Jackson Hole and the St. John's Health Foundation (SJHF). In addition, SJH hired two addiction medicine specialists.

Smoking Cessation - SJH employs an American College of Lifestyle Medicine certified professional (DipACLM) who is available to consult with patients, staff, and community members about tobacco cessation. These consultations are free of charge. The healthcare professional may refer clients to the Wyoming Quit Tobacco Program where they can receive free or subsidized nicotine replacement therapies. Inpatient referrals were made from over 10 SJH departments. SJH will continue to provide this service and advertise it throughout the community.

Further details about substance use and misuse initiatives are outlined in the Community Health Improvement Plan (CHIP).

Evaluation Strategies:

Community partners directly engaging in this work will conduct the evaluation of initiatives to decrease alcohol use in Teton County. Additionally, SJH is in the process of creating an additional evaluation tool specific to substance use and misuse admissions.





Theme 5: Good Jobs and Healthy Economy

SJH, the largest year-round employer in Teton County, strives to strengthen and support the Teton County workforce, as stated in the hospital's strategic plan. Several retention and recruitment efforts have been implemented, such as an increase in trainings and educational opportunities that promote professional development and the ability to be promoted within the SJH organization.

Training Opportunities - SJH is now a test observation site for Certified Nursing Assistants (CNAs) in collaboration with Central Wyoming College (CWC). Additionally, SJH collaborates with CWC through a grant to offer the "English for Healthcare Purposes" course. This allows Spanish-speaking employees to have professional growth within SJH.

Leadership Development - In FY24, SJH's internal fill rate was 67% for leadership positions. 40 managers completed a "Crucial Conversations" training, and SJH also hosts "Lunch and Learn" events once a month to support managers.

Turnover - SJH's turnover rate is 16%, which improved from 18% in FY22-23. Overall employee engagement scores have increased as well. SJH will continue to improve employee engagement by focusing on recognition, involving staff in decision-making, and developing career pathways.

Staff Support - SJH supports its staff by providing subsidized daycare onsite and discounted meals at the Choices Café. Additionally, SJH subsidizes START bus passes for staff that commute from Alpine or Victor/Driggs.

Evaluation Strategies:

SJH is tracking year-over-year financial loss and aims to decrease this by 10% in FY25 to demonstrate progress toward fiscal sustainability. SJH will also continue tracking its employee engagement scores.





Theme 6: Violence, Abuse, and Neglect

SJH will continue to work in collaboration with community agencies and local law enforcement to decrease the prevalence of violence, abuse, and neglect. SJH has 14 specially-trained nurses as a part of the Sexual Assault Nurse Examiner (SANE) program; these nurses are trained to treat victims of sexual assault in adults and pediatric care as well as strangulation. Additionally, SJH screens every patient for possible exposure to violence, abuse, and neglect.

In 2024, SJH strengthened the organization's policies on the tolerance of violence and/or abuse in the healthcare setting.

Evaluation Strategies:

Community partners directly engaging in this work will conduct the evaluation of initiatives to decrease violence, abuse, and neglect. Additionally, SJH has plans to implement 24-hour availability of SANE-trained nurses.





Theme 7: Cancer

Increasing educational resources, access to care, and rates of routine screenings continues to be a focus for SJH. Several community events have been held, such as Men's Health Talks hosted for the Teton community, "Breakfast with a Doc", and "Scopes and Slopes". The 2024 "Scopes and Slopes" was expanded to include additional preventative education and resources. Additionally, the Healthy Living Fest, a free annual health fair, provides screenings and preventative education to all community members, with a focus on Teton County's under- and un-insured population.

Cancer Survivorship Program - The St. John's Health Foundation (SJHF) funds SJH's Cancer Survivorship program, thanks in large part to community philanthropy via Stripping for a Cure. Survivorship services are free to SJH oncology patients, survivors, and caregivers who need support treating the many seen and unseen side effects of cancer treatments. Services include acupuncture, massage, Pilates, yoga, dietary counseling, mental health counseling, wig services, physical therapy, and more. SJHF also purchased Living Plate RX in 2024. This content will be used interdepartmentally for cancer prevention.

Staffing and Equipment - SJH hired Dr. Hannah Caulfield, breast cancer surgeon, and Dr. Melissa Cohen, in-house oncologist, in 2023. Additionally, a new social worker and psychologist have joined the Oncology Department. Teton Physical Therapy hired one physical therapist and one occupational therapist that are specific to Oncology. Refer to the "Access to Healthcare" section to learn about additional ways SJH has increased access to education and treatment.

SJH purchased new PET CT and CT scanners, and the organization has made process changes to be able to schedule colonoscopies more quickly. SJH's Oncology department has also made visits to Huntsman Cancer Institute, which provides training to staff, educational opportunities for both physicians and nurses, and SJH is able to improve policies and protocols for patient care through these visits.

Programming - In 2022, the Wellness Department received a grant for 25 staff members to virtually attend the American College of Lifestyle Medicine's annual conference, and in 2023, 9 staff members attended the conference. This conference provides continued education on behavioral interventions to prevent and treat diseases such as cancer. The Wellness Department also increased departmental staffing to expand education and support for SJH staff and the community. SJH's Healing Touch volunteer program has been expanded within the Oncology department and promotes healing and relaxation for patients and caregivers. Additionally, resources for Spanish-speaking individuals have expanded. Healthy U workshops for cancer survivors are facilitated in both English and Spanish, and all group classes and activities through the Survivorship Program are accessible in Spanish.

Evaluation Strategies:

SJH will continue to provide an array of oncology services that address both prevention and treatment. Evaluation will be conducted in the following areas:

- Number of oncology patients served
- Number of mammograms performed
- Number of colonoscopies conducted
- Number of brachytherapy treatments administered
- Number of survivorship services offered

Conclusion

The SJH Implementation Plan describes specific actions to be carried out in the ensuing years with a focus upon the areas that specifically relate to SJH's strategic plan pillars:



Implementation strategies will be multi-modal in nature, utilizing strategies such as direct service, community education, and promotion of resources.

Along with enacting its organizational IP, SJH will also remain engaged in community initiatives to address all of the health issues identified in the CHNA.

Moving forward, SJH intends to further develop its relationships with community partners – relationships that were forged through the first iteration of the Healthy Teton County process. The hospital clearly understands its responsibility in advancing the HTC vision of “a vibrant Greater Teton community where opportunities for excellent health are available to all.” This vision can only be accomplished through ongoing community partnerships and collaborations. SJH remains committed to this process and in moving toward making this vision our Teton County reality.